



September, 2019

Dear MSC Crewmember,

In order to provide you with better agency service in the future, MSC Cruises has decided to move you to our agency effective from 10 December 2019, and we will assist you with your future assignments for joining MSC vessels from that date forward.

If you are currently onboard, this will be effective when you sign off after that date. As soon as you get home, please contact us using the below information (email is the best way). If you have friends at home who also work for MSC, please help us by sharing this information with them.

If you are currently at home and waiting to join for your next assignment, please contact us using the below information (email is the best way) if you have not joined by 10 December 2019.

Since we are located in Mexico, if you are from another country you won't visit our offices personally, but don't worry, we will assist you as needed by email, and all required documents, tickets, etc., will be sent to you. If we request anything from you (certificates, medicals etc.) you will send those items to us by email.

Contact information:

Mexicrew Maritime Services S.A.

Dedicated email for MSC crew: msccrew@mexicrew.com (email is the best way to contact us).

Once you have emailed us, your dedicated crew assistant will reply to you from his/her email address, and will be your contact through the joining process.

Welcome to Mexicrew Agency! We look forward to working with you in the future.