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## **JOB DESCRIPTION – UT CREW MESS SERVER**

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**Title:** **UT Crew Mess Server**

**Reports to:** **Head Waiter**

**Restaurant Manager**

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### **Job Objective**

To provide friendly and professional service in the Crew Dining room areas (Crew mess and Staff mess), following company's standards.

### **Responsibilities**

1. Will be assigned to work at the Crew messes and will be required to promptly replenish the Food in the Buffet line or clean the dining area after officers, staff and crew finish their meals.
2. Mess dining areas should be cleaned and prepared before and after the set meal hours or during meal service hours, if it is required so.
3. Either when working replenishing the food at the buffet or when cleaning the dining areas or any assigned area, should follow at all times the United States Public Health rules and regulations.
4. Despite working at crew areas and servicing crew, must always follow proper service etiquette; be polite, friendly and professional.
5. Should always communicate with the galley staff that prepares the food and his supervisor regarding the Buffet needs, shortages, crew preferences and feedback and all together strive to improve the standards and crew satisfaction.
6. Must report for duty on assigned times following his supervisor's instructions in line with the Company's Rules and Regulations.
7. Required to assist with the transporting of the necessary stock from the Main Store to the messes.

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8. Will be put under a training program to develop his skills in view for a future promotion.

### **Safety**

1. Participates in safety drills according to instructions.
2. Complies with Island Cruises safety and pollution prevention regulations and operating procedures

### **Language requirements:**

Must be proficient enough to understand and be understood in English.

### **Computer knowledge:**

N/A

### **Profile**

1. Great attitude at all times, (smile)
2. Flexible
3. Team worker
4. Punctual
5. Well-groomed and neat appearance
6. Outgoing
7. Social skills
8. Ability to perform under pressure
9. Ability to work with international team

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