

International Cruise Services, Inc. & Seven Seas Services Limited

P O S I T I O N D E S C R I P T I O N

Position Title: **Assistant Cabin Steward/ess**

Department: **Hotel**

Sub-Department **Housekeeping**

Reports To: **Chief Housekeeper, Assistant
Housekeeper, Cabin Steward/ess**

Direct Reports: **N/A**

Position summary

The major goal of the position is to assist the Cabin Steward/ess with the cleanliness of all guest's suites/staterooms in his/her respective section, including passageways as per the company standards.

Essential duties and responsibilities

Operational

- Works under the direction of the Cabin Steward/ess, assisting in the various cleaning tasks.
- Empties wastebaskets and transports trash and waste to the garbage processing area and must be familiar with the onboard garbage separation system.
- Must vacuum, sweep and/or scrub floors, clean showers, sinks and toilet bowls.
- Helps in the cleaning of walls, ceiling, outside veranda and windows including draperies and upholstery.
- Participates in the handling of guest's luggage during embarkation and disembarkation.
- Must be knowledgeable with the public health rules and regulations, following them at all times.
- Ensures personal appearance and personal hygiene and uniform are at all times in accordance with the company's rules and regulations.

Training & Development

- Attends all meetings, training activities, courses and all other work-related activities as required.

Financial

- Takes good care of equipment, chemicals and linen.
- Controls well his/ her working hours in coordination with Chief Housekeeper.

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Safety Responsibilities

- To comply with the safety and pollution prevention regulations and operating procedures at all times, participating in all relevant meetings and training sessions.
- Participate in safety drills, according to instructions.

Resources

- HKOM, SOM, SMS.
- Trainings given by the Chief Housekeeper, Assistant Housekeeper and Steward/ess.

Other Duties and Responsibilities (Other duties may be assigned.)

- Assist with loading or provisions whenever required and as directed.
- Attend any stand-by for USPH purposes.
- The above summaries the general responsibilities, but is not limited to these, other duties may be assigned as needed by onboard management or shore site corporate.

Qualifications

Knowledge, experience, skill, and/or ability

Required

- To achieve the primary objectives of the position and comply with the above mentioned accountabilities in a timely and efficient manner in accordance with Company's policies.
- Must be knowledgeable and complies with the United States Public Health sanitation standards, rules and regulations.
- Ensures that personal grooming, appearance, hygiene and uniform are at all times in accordance with the Company's policy.
- Must be able to communicate effectively and speak clearly in English with supervisors and Guest's alike. Other languages are considered a plus.
- To keep supervisor promptly and fully informed of all relevant matters.
- To ensure confidentiality when handling sensitive information.

Preferred

- STCW.
- Ships experience.

Required computer skills

- n/a

Education/experience/certifications

- Requires a minimum of 3 years as a chamber-person (quality hotels or cruise ships).
- Standard High School education.

Other Skills:

Knowledge of general office practices, procedures and equipment; ability to prioritize tasks and work independently; strong organizational, interpersonal and communication skills; ability to interact with senior-level management and owner representatives.

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Math Ability:

Able to add, subtract, multiply and divide in all units of measure using whole numbers, common fractions, and decimals.

Reasoning Ability:

Ability to apply common sense understanding to carry out instructions furnished in written, oral, or diagram form. Ability to deal with problems involving several concrete variables in standardized situations.

Work Environment & Physical Demands:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions for this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job the employee is regularly required to stand; use hands to finger, handle, or feel; reach with hands and arms; talk or hear and smell. The employee must be able to lift or move up to 55 pounds (20 kilograms) without assistance.

The vision requirements include:

Ability to adjust focus, depth perception, peripheral vision, distance vision and close vision and to be able to otherwise perform the essential functions of the job in a manner that does not present danger to the employee or others with or without a reasonable accommodation.

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