



CASINO DEALER

POSITION DESCRIPTION 50613

Prepared by
Casino Department

Authorized by
Emilio La Scala

For use on
Cruise Fleet

Original File
Apr 07 2010

Last Revision
July 13 2013

Revision No
2

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POSITION NO.	50613
Title	CASINO DEALER
Department	Casino-Hotel
Main Function	Conducts gaming table games such as Blackjack, Dice, Roulette, or Caribbean Stud Poker and other related table games in the shipboard Casino by performing the following duties.
<i>Reports to</i>	Inspector
<i>Subordinates</i>	Nil
<i>Replacement</i>	N/A
<i>Uniform</i>	As per SP Manual Uniform
STATUTE REQUIREMENTS	
<i>Minimum Education Standard</i>	High school graduate
<i>BST & Certificates</i>	<ul style="list-style-type: none"> Basic Safety Training (BST) and all other certification and documentation in force at the time of engagement compliant with the flag state requirements of the vessel.
<i>Passports, Visas</i>	<ul style="list-style-type: none"> Passports, visas, permits as specified by the company and as required for exit from the port of origin and entry into the destination cruising area.
<i>Health</i>	<ul style="list-style-type: none"> Validated current documentation certifying the health and fitness of the applicant meets fundamental requirements of seagoing personnel on basis of assigned office and verifying all sanitary precautions have been taken against diseases that may be endemic to the cruising area.
<i>Language Skills</i>	<ol style="list-style-type: none"> Ability to speak English clearly, distinctly and cordially with guests. Ability to read and write English in order to understand and interpret written procedures. This includes the ability to give and receive instructions in written and verbal forms and to effectively present information and respond to questions from guests, supervisors and co-workers. Ability to speak additional languages such as Italian, Spanish, French or German preferred.
SAFETY & DISCIPLINE	<p>You are required to:</p> <ul style="list-style-type: none"> Read understand and implement Mission Statement of the Company and the Crew Regulations, ensuring all Casino personnel comply accordingly. Wear the prescribed uniform and Name Badge at all times on board Attend all emergency drills, carry the personal emergency card, and understand emergency duties.
QUALIFICATIONS	<ol style="list-style-type: none"> Proof of completion of Gaming Board and/or Commission approved dealer school or international equivalency. Minimum 18 months dealer experience conducting Blackjack, Dice, American Roulette, Caribbean Stud Poker and various other casino games. Ability to rapidly discern the numbers on dice, cards, wheels, etc. and determine the outcome of the game. Ability to communicate tactfully with guests, department heads and shipboard employees to resolve problems. Ability to stand for an extended period of time. Completion of high school or basic education equivalency preferred.

The user of this document is responsible to ensure it is the latest version



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PHYSICAL REQUIREMENTS

- While performing the duties of this job, the shipboard employee is regularly required to stand; walk; use hands to touch, handle, or feel; reach with hands and arms; talk or hear; and taste or smell.
- The employee must occasionally lift and/or move up to 25 Kg.
- Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and ability to adjust focus.
- All shipboard employees must be physically able to participate in emergency life saving procedures and drills.
- Full use and range of arms and legs as well as full visual, verbal and hearing abilities are required to receive and give instructions in the event of an emergency including the lowering of lifeboats.
- No tattoos on any exposed part of body when wearing uniform

RESPONSIBILITIES

Essential Duties and Responsibilities

All duties and responsibilities are to be performed in accordance with MSC standards, environmental, and safety policies.

Courteous manner

1. In accordance with MSC philosophy each employee conducts oneself in a professional and courteous manner at all times. This consists of physical and verbal interactions with guests or fellow shipboard employees and/or in the presence of guest contact and crew areas.

Guidelines and procedures.

2. Conducts all Casino table games according to established guidelines and procedures.

Exchanges paper currency

3. Exchanges paper currency for playing chips or tokens. Announces the exchanges and updates clicker counting device to record the intake of cash.

Placed wagers

4. Ensures that wagers are placed before table gaming proceeds, such as cards are dealt, roulette wheel is spun, or dice are tossed.

Appropriate rate

5. Accurately maintains the handling of cards, dice, chips, money and other gaming equipment at an appropriate rate to maintain the proper pace of the game. Informs players of the rules and regulations as the game progresses.

Announces

6. Announces all winning hands, numbers or colors to players. Computes payable odds to pay winning bets. Pays winning bets and collects losing bets.

Awareness

7. Observes the players around the table in order to recognize playing style. Maintains an awareness of the guests to avoid possible security risks. Notifies management and/or security of suspicious behavior. Settles player disputes and refers escalated guest complaints to management personnel.

Cash and coin counts

8. Participates in casino cash and coin counts as assigned by casino management.

Meetings, training activities

9. Attends meetings, training activities, courses and all other work-related activities as required.

10. Performs related duties as required. This position description in no way states or implies that these are the only duties to be performed by the shipboard employee occupying this position. Shipboard employees will be required to perform any other job-related duties assigned by their supervisor or management.

Governing Status

<i>Status</i>	Staff
<i>Accommodation</i>	Staff Cabin – Shared use
<i>Assigned Mess</i>	Staff Mess